



TOWN OF MEDWAY
COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF PUBLIC WORKS

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DPW Director

Peter Pelletier

To Our Valued Water Customers,

As you are aware, due to an unforeseen billing error in the 1st and 2nd quarters this year we needed to make corrections on both the 3rd and 4th quarter bills to recover the revenue needed to operate the water system.

As we move toward this 4th quarter billing, please note that not all accounts will experience the corrections shown below, but the vast majority will follow the procedure. Some will be receiving an abatement if an overpayment was made in Quarter 3. Regardless of your situation, we urge you to call the DPW office if you should have any questions or concerns.

Residential accounts with consumption amount of 501 or greater cubic feet will be billed in full for their consumption, plus an additional \$41.06 to recover the Quarter 1 and Quarter 2 shortfalls.

Commercial accounts with consumption above 501 or greater cubic feet will be billed in full for their consumption, plus an additional \$45.73 to recover the Quarter 1 and Quarter 2 shortfalls.

Again, we apologize for this error and please be assured that we have made corrections to the process to safeguard against this happening again in the future. Thank you for your patience and understanding.

Respectfully,

Medway Department of Public Works