



TOWN OF MEDWAY  
WATER & SEWER COMMISSION  
MEDWAY, MASSACHUSETTS

Commissioners

Cranston Rogers, Chair  
Robert Wilson, Member  
Peter Gluckler, Member

## Meeting Minutes

November 28, 2011 – 6:30pm  
DPS – Tom Holder's Office  
155 Village Street, Medway MA

Present: Robert Wilson, Peter Gluckler, DPS Director Thomas Holder, and Program Administrator Judi LaPan.  
Residents were present.

**The meeting was called to order at 6:30pm by a motion from Robert Wilson.**

**Peter Gluckler seconded.**

**Motion approved, unanimous vote, 2-0.**

### Abatement – 36 Lovering Street

Mr. Meile of 36 Lovering Street was present to discuss their abatement request. They claim that the discrepancy on the in/out read was due to the previous owner's usage and they feel that is proven through their recent consumption history. They are not willing to pay the amount billed.

Tom Holder said that we would compare their recent consumption history with what they have been billed and try to come up with a reasonable adjustment by the following Friday.

### Abatement – 46 Summer Street Sewer Betterment

Tom Holder explained that Mrs. Bates of 46 Summer Street was assessed a betterment and her property was not bettered by the Summer Street sewer extension project, therefore she was seeking an abatement, or removal from those yet to be billed. The sewer in front of her property had been there from a previous development.

**Robert Wilson made a motion to accept the suggestion of the Department Head, Tom Holder, to approve the abatement for 46 Summer Street due to the fact that her property was in fact, not bettered by the Summer Street Extension Project.**

**Peter Gluckler seconded.**

**Motion approved, unanimous vote, 2-0.**

Mrs. Bates began to speak about the a drainage problem she has been having. She claimed that the drain pipe in her yard is still causing her to get water in her basement.

Tom Holder responded that he would like time to revisit the issue after he can research if there is any connection between the Summer Street Project and the beginning of her basement flooding. There is a private drain manhole on her property that takes flow from her property and which is also connected to the Town drain system. Tom said he would want to have access to her property to get a look at the catch basin and any drain pipes. Tom Holder recommended that Mrs. Bates contact us the next time it is raining and she can see water in the basement and we will be able to better diagnose the issue.

### Abatement – 38 Summer Street (Medway Gardens)

Tom Holder explained that the Medway Gardens issue began with a \$19,000 water bill, which was then prorated to \$11,500, and was then further reduced to \$7,000 after researching the meter cards for any questionable data. He said that Medway Gardens had offered to pay for one year of uncaptured usage, using the current year's accurately recorded usage as an estimating figure, which is \$4,000.

**Robert Wilson made a motion to accept the abatement reducing the March 2010 bill to \$4,003.67.**

**Peter Gluckler seconded.**

**Motion approved, unanimous vote, 2-0.**

### Abatement – 3 Virginia Road

Tom Holder explained that this was a water leak which had occurred in a crawl space, undetected for some time. Mrs. Calnan was requesting some amount of relief to her high water charges.

**Peter Gluckler made a motion to defer this abatement to the next meeting, so that there can be further investigation, through talking to the homeowner and the plumber regarding the repair.**

**Robert Wilson seconded.**

**Motion approved, unanimous vote, 2-0.**

### Abatement – 2 Independence Lane

Tom Holder explained that this request for abatement was due to this being a new home and the claim by Mr. Mendes that the over 6,000 cubic feet of water usage was only for irrigation use. They are seeking abatement to the sewer charges. Tom Holder suggested that if the water was used for irrigation then we should charge them at the irrigation rate, and abate the sewer charges.

**Peter Gluckler made a motion to abate the sewer charges and charge the water at the irrigation rate.**

**Robert Wilson seconded.**

**Motion approved, unanimous vote, 2-0.**

### Director's Report

Robert Wilson asked how the AMR project was going.

Tom Holder said that they may need to consider a mag-meter on 30-40 well accounts. He explained that silt is being captured in the meters even with the screens.

Tom Holder told the group that the Hydrant Flushing program was just completed.

Tom Holder went on to inform everyone that the MassWorks Grant was denied for the West Street/Main Street Water Main Improvement Project. The project will have to be bonded, as voted on at Town Meeting.

Tom Holder spoke about the Ballot vote requested for the proposed 2 ½ percent override on water and sewer rates and how the local water resources associations do not think this will move forward.

Tom Holder finished by saying that it would be productive to have two of the Board Members from the Charles River Pollution Control District, Paul Desimone and Doug Downing, meet with the Water and Sewer Commissioners. He planned to extend an invite for the next meeting.

Other Business:

Next meeting will be held on Monday, December 19<sup>th</sup> at 6:30pm in Tom's Office.

All agreed.

**At 8:24pm Robert Wilson made a motion to adjourn the meeting.**

**Peter Gluckler seconded.**

**Motion approved, unanimous vote, 2-0.**

**Respectfully submitted,**

**Sarah Pawluczonek  
Executive Assistant  
Department of Public Services**